

Spinal brace/orthotics ordering process for the Trauma Service

Objective:

- To standardize spinal brace/orthotics delivery to patients requiring device.

Target State:

- A standardized process is put in place for ordering spinal brace/orthotics devices.
- Spinal brace/orthotics devices will be available to the defined patient population within a timely fashion.

Process:

When a Spinal brace/orthotics device is ordered on a trauma patient the following process should be used:

- Trauma Service NP/Resident will confirm which service is to place the order (Trauma, Ortho, Nsgy) and document in compass
- If requesting spine service determines Trauma is to order brace of their choice the Trauma Service NP/Resident will contact Frontier Medical Devices at 314-363-7960.
- Trauma Service NP/Resident will give Frontier Medical the patient's name, date of birth, device required and patient location.
- If requesting spine service determines the patient requires a specific brace/device from a vendor they prefer Trauma Service NP/Resident will call selected vendor and provide patient's name, height and weight, device required and patient location.
- **Trauma Service NP/Resident to document note in compass nursing communication regarding which vendor was contacted at (time) on (date) by (name of who placed call).**
- **Trauma Service NP/Resident to add note in compass nursing communication when device placed.**

Deliverables from Vendor:

- Follows BJH vendor protocol upon entering hospital (RepTrax, etc.)
- Timely placement of the device (Defined as <36 hours from time of order).
- Education provided to patient, family and staff on use and care of the device and be readily available for any questions that may arise.
- Procures proper documentation for the device from the staff (order, face sheet, etc.)

Questions:

- For questions please contact Dr. Schuerer or Cris Loomis in Trauma Services at 362-9175.
- For questions concerning the device (care of, patient/family/staff questions related to the device, etc.), call Frontier Medical Devices at 314-363-7960.